SERVICE FEES

EFFECTIVE 07/01/2022

IN TOWN IMPACT FEE

WATER  $700.00
SEWER  $1,500.00

IN TOWN TAP - IN FEE

WATER  $900.00
SEWER  $1,400.00
DEPOSIT $100.00
SERVICE CHARGE & HOOK UP $50.00
BACKFLOW DEVICE $50.00
TOTAL: $4700.00

OUT OF TOWN IMPACT FEE

WATER  $800.00
SEWER  $1,600.00

OUT OF TOWN TAP - IN FEE

WATER  $1,000.00
SEWER  $1,500.00
DEPOSIT $100.00
SERVICE CHARGE & HOOK UP $50.00
BACKFLOW INSTALLATION $50.00
TOTAL: $5100.00
WATER OUT OF TOWN $2000.00

NOTE: CHARGES ARE BASED ON COST OF STANDARD 5/8 X ¾ WATER SERVICE AND 4INCH SEWER TAP. LARGER SERVICES ARE ON A COST BASES.
APPLICATION FOR SERVICE

Account Name

Responsible Person (If Different From Above)

Service Address

Billing Address (If Different From Above)

Driver's License/Identification Number

Social Security Number

Owner's Name (If Rental Property)

Start Service Date

Your first bill will be

E-mail address

The customer agrees to pay: Homeowners pay a $100 deposit & Renters pay $150 deposit and a $50 set-up/hook-up fee for all customers and comply with and be bound by ordinances, rules, and regulations of Elloree Water System in force or as hereafter duly and legally supplemented, amended, or changed. The customer also agrees to pay for water or water/sewer at such rates, time, and place shall be determined by Elloree Water System and agrees to the imposition of such penalties for noncompliance as are now set out in the rules and regulations, or which may be hereafter adopted and imposed by Elloree Water System.

Bills will go out on the 1st of each month. Payment is due by the 10th. A 10% penalty will be added to your bill if not paid by the end of the day on the 15th. Disconnection of service will be the 20th of each month if the bill is not paid by 9:30 a.m. No checks will be accepted after 5 p.m. the day before cut off also goes for payments made through PSN. If service has been terminated for non-payment, the full bill plus a $50 reconnection fee must be paid before service is restored.

I understand that if Elloree Water Service cuts my service off for non-payment, it is illegal on my part to cut the water back on and I will be fined accordingly.

I understand that the setup hook up fee is non refundable and non transferable. I further understand that should I move, I will be responsible for notifying the EWS promptly. Otherwise I shall be responsible for further bills at the above address until, notification.

I have expressed my desire to become a water or water/sewer user on the Elloree Water System by signing a Water/Sewer user Agreement.

I certify by my signature on this date that I fully understand this User Statement and intended purpose.

__________________________  __________________________
Signature                                           Date

FOR OFFICE USE ONLY

<table>
<thead>
<tr>
<th>Account Number</th>
<th>Route</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meter Number</td>
<td>Beginning Read</td>
</tr>
<tr>
<td>Service Codes</td>
<td>Ownership Status</td>
</tr>
<tr>
<td>Master Code</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Set-Up Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water Deposit</td>
</tr>
<tr>
<td>Sewer Impact</td>
</tr>
<tr>
<td>Water Impact</td>
</tr>
<tr>
<td>Water Tap</td>
</tr>
<tr>
<td>Sewer Tap</td>
</tr>
<tr>
<td>Misc Fees</td>
</tr>
<tr>
<td>Amount Due</td>
</tr>
<tr>
<td>Amount Paid</td>
</tr>
</tbody>
</table>
ELLOREE WATER SYSTEM
PO BOX 170
ELLOREE, S.C. 29047

COMMISSIONERS MEETING 2ND TUESDAY OF EVERY MONTH AT 6:00 PM. MEETINGS ARE OPEN TO THE PUBLIC.

ELLOREE WATER SYSTEM..........................................................803-897-1066
ELLOREE WATER INTERNET ADDRESS: elloreewatersystem@ntinet.com

PAY BY PHONE.................................................................1-877-885-7968

PAY ON-LINE.................................................................www.paymentservicenetwork.com
NOTE: THIS IS A SERVICE THAT TAKES THE PAYMENT FOR US. SO THEREFORE THE NOTICE OF PAYMENT DOES NOT COME UNTIL THE NEXT DAY.

UTILITY COMPANIES

DOMINION ENERGY..........................................................1-800-251-7234
TRI-COUNTY ELECTRIC COMPANY........................................803-854-3166
PUPS (CALL BEFORE DIGGING)........................................1-800-922-0983
DPU NATURAL GAS..........................................................803-268-4304

TOWN OF ELLOREE

TOWN HALL.................................................................803-897-2821
POLICE...................................................................803-897-2223
POST OFFICE.............................................................803-897-2333

TRASH PICKUP

RESIDENTIAL DISPOSAL SOLUTIONS........................................803-759-0231
(COMMERCIAL) PALMETTO SANITATION SERVICE........803-492-3071 or 803-837-4009
MID-CAROLINA SANITATION.............................................803-747-7022

INTERNET SERVICE

FRONTIER COMMUNICATIONS.............................................1-800-801-6652
NTINET .................................................................803-533-1660
TRI CO LINK ............................................................1-877-546-5823

***PLEASE NOTE THAT THE WATER BILLS ARE MAILED OUT THE 1ST WEEK OF THE MONTH. BILLS ARE DUE ON THE 10TH OF EACH MONTH AND AFTER THE 15TH OF EACH MONTH A 10% PENALTY FEE WILL BE ADDED.

***CUT OFF IS ON THE 20TH AT 9:30 AM OF EACH MONTH. NO EXCEPTIONS. IF WATER IS OFF, DUE TO NON-PAYMENT, THERE IS A $50.00 RECONNECT FEE APPLIED. THE TOTAL BILL PLUS $50.00 WILL HAVE TO BE PAID BEFORE SERVICE IS RETURNED. CHECKES ARE NOT ACCEPTED THIS DAY.

***OFFICE HOURS ARE MONDAY-FRIDAY 8AM TO 5PM. CLOSED 12PM TO 1 PM FOR LUNCH.
Elloree Water System customers...

Pay your utility bills online!

We've made your life easy with more payment options for your utility bills! As long as you have an internet connection or a phone, you can pay your bill from anywhere, 24/7. Enjoy these services!

PAY UTILITY BILLS ANYTIME, ANYWHERE

HOW TO PAY:

ONLINE
www.paymentserivicenetwork.com
- Make a one-time payment
- Setup and manage Auto-Pay
- View balance due
- View past payments
- Combine multiple billing accounts

MOBILE
PSN Payments App
- Make a one-time payment
- View balance due
- View past payments
- Login using online credentials

PHONE
877-885-7968
- Make a one-time payment
- Hear balance due
- Quick, automated service
- Have your bill handy to provide your account number

Payment convenience fees apply: $1.25 fee for checks and savings; 2.95% (+$0.75 for payments under $100.00) for credit and debit cards
ELLOREE WATER SYSTEM

RATE INCREASE: EFFECTIVE 7/1/2022
TO REFLECT ON 8/1/2022 BILLS

IN TOWN

WATER: $18.95 MINIMUM – FIRST 2,000 GALLONS
+$0.48/PER 100 GALLONS OVER 2,000 GALLONS

SEWER: $28.42 MINIMUM-FIRST 2,000 GALLONS
+$0.48/PER 100 GALLONS OVER 2,000 GALLONS
$47.37

OUT OF TOWN

WATER: $34.73 MINIMUM-FIRST 2,000 GALLONS
+$0.58/PER 100 GALLONS OVER 2,000 GALLONS

SEWER: $44.19 MINIMUM-FIRST 2,000 GALLONS
+$0.58/PER 100 GALLONS OVER 2,000 GALLONS
$78.92

FARM WATER: $1.00/PER 100 GALLONS OR $11.00/1000 GALLONS
TO: ELLOREE WATER SYSTEM CUSTOMERS

Do to gas lines and underground wires before we can dig to fix leaks, we have to call 811 for a locate which may cause a delay in fixing leaks. This is to ensure the safety of our workers.

Please be aware of your meter and where it is. Customers should not be going into the meter box; there is a $50.00 fine. We ask that you keep grass and dirt cleared away. Also, do not drive over the meter or run over it with a lawn mower as it can break the wires and meter register.

Customers need to have a cut-off valve on their side of the meter. Customers are responsible for keeping the cut-off valve free of dirt and grass so it will be accessible when it is needed. If you do not have a cut-off valve, on your side of the meter, you need to have one installed by a plumber at your expense.

The Elloree Water System is looking into a system that will allow us to get information out to our customers in a more efficient manner regarding line breakage, water boil, etc. Therefore, we need to make sure we have updated addresses, telephone numbers and e-mail addresses in our system before implementing. At the end of this letter there is a form for you to complete and return to us so we may provide this service in the future.

Just a reminder, bills are due on the 10th of each month, penalties are applied after the 15th and if your bill is not paid by 9:30 a.m. on the 20th, your water will be disconnected. A $50.00 reconnect fee plus the amount of your bill will have to be paid before service can be restored. Checks will not be accepted on cut off day or to the payment system after 8:00 a.m. on the 19th of the month.

When paying your Elloree Water System Bill, the only payment system that we are associated with are the one listed on the back of your bill. This company is PSN the only one that sends a report to the Elloree Water System. Any other payment system will send a check through the mail and this could take up to a week for us to receive and we may not receive it by the 15th of the month, to avoid a penalty or before the 20th, to avoid service being interrupted.

To ensure your account is accurately credited, please use the eleven (11) digit number found on your bill in the lower left under account number when writing a check/money order or paying on-line or by phone. Make sure you use this eleven (11) digit number with the dashes. If the toll free number or website does not accept the dashes, put a zero in place of the dashes. Example: 001-00001234-9. We have some customers that have payments drafted out of their bank account and they have not updated their account with the eleven (11) digit account number. We ask that you update your account with the eleven digit number to avoid your payment being posted to the wrong account.

Due to limited personal, we will be unable to do credit references. You may want to check with another utility company.
## Unrepaired Leaks can be Costly

<table>
<thead>
<tr>
<th>Leak Size</th>
<th>Loss per Day</th>
<th>Loss per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>120</td>
<td>3,600</td>
<td></td>
</tr>
<tr>
<td>693</td>
<td>20,790</td>
<td></td>
</tr>
<tr>
<td>1,200</td>
<td>36,000</td>
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</tr>
<tr>
<td>1,920</td>
<td>57,600</td>
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</tr>
<tr>
<td>3,096</td>
<td>92,880</td>
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<tr>
<td>4,296</td>
<td>128,880</td>
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<tr>
<td>6,640</td>
<td>199,208</td>
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</tr>
<tr>
<td>6,984</td>
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<tr>
<td>8,424</td>
<td>252,720</td>
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<tr>
<td>9,800</td>
<td>296,640</td>
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<tr>
<td>11,324</td>
<td>339,720</td>
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</tr>
<tr>
<td>12,720</td>
<td>381,600</td>
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</tr>
<tr>
<td>14,952</td>
<td>448,560</td>
<td></td>
</tr>
</tbody>
</table>
The Water Main transports water from water plants and tanks.

The diagram shows:
- The Service Line transports water from the Main to the Meter.
- The Meter records the amount of water used.
- The Meter Box.
- The Service Line.
- The Owner's Responsibility at the tie-in.
- Ellloree Water System's Responsibility.

**SERVICE LINE OWNERSHIP AND RESPONSIBILITY**

A water main is a large pipe usually located under the road's edge. The service line is connected to the main and carries water from the main through the meter to a building (home or business).

The water main is owned and maintained by Ellloree Water System (EWS).

Ownership and responsibility for the service line is divided into:

1. **EWS owns and is responsible for the service line from the water main to and including the meter box.** Any repairs or maintenance on this section of the service line is the responsibility of EWS. EWS owns and is also responsible for the meter itself.

2. **The portion of the service line after the meter box and after, is owned and is the responsibility of the property owner.** Any leaks or other maintenance of the service line from the point of connection contributing to the building is the responsibility of the property owner.

EWS is not permitted to work on any portion of the service line owned by the customer.

Repairs made to the property owner's portion of the service line can be made using materials and craftsmanship as decided by the homeowner. EWS strongly advises that repairs be made using only materials approved for use in a potable water supply and that they be made by an individual with experience in potable water systems work. If a shut-off valve is not already installed at or near the building, this would be a good time to do so.